



# FALMOUTH SAFE AND SECURE

The Falmouth Safe and Secure initiative encompasses a range of proactive engagement and crime reporting schemes, as detailed in this document. This represents a significant new project area as highlighted by many businesses during the recent BID ballot consultation process.

Many UK high streets have experienced an increase in low-level crime and anti-social behaviour through and post Covid. Funded and supported by the Falmouth Town Team - the nationally recognised partnership between Falmouth Business Improvement District (BID) and the Falmouth Town Council, this initiative will strengthen existing town and county safety partnerships, while supporting businesses even more effectively.

## Street Rangers

A new Falmouth Street Rangers scheme will be both a strong visual presence and vital new business engagement service. The Street Rangers will be security trained and accredited and play a key role in the Town Team's commitment to providing a safer environment. Furthermore, they will be a crucial support link to the business community.

The Street Rangers will operate across the town each week visiting businesses, liaising with the Police and sharing best practice with other safety partners. They will also work with the business community on expanding the Disc crime reporting system, see below.



## DISC

A leading provider of crime reporting platforms, Disc provides an effective and secure monitoring system for local businesses to report offences to the Police. With the ability to submit incident reports, monitor regular offenders and stay up to date with the latest news and trends, this engagement platform aims to foster a more effective partnership between businesses and Falmouth's safety partnership.

The Disc service will be free for businesses to sign up to and will be funded by the BID.

## Safe and Secure Partnership

Effective communication channels and regular intelligence sharing is integral to any successful partnership. The Safe and Secure scheme will see enhanced cooperation and communication between local businesses, the Police, the new Falmouth Street Rangers service, Cornwall Council and Falmouth CCTV operators. This will be coordinated and overseen by the proactive Falmouth Town Team. As the project develops over time, its focus and service will be enhanced and reviewed, so as to provide the best levels of support possible to businesses and the wider community.



FALMOUTH TOWN COUNCIL



FALMOUTH  
Business Improvement District (BID)



For further information on Safe and Secure, scan here:



### Town Link Radios

The town link radio system provides an important foundation of support for businesses. Falmouth BID encourages take up by offering a 50% discount on the purchase cost of a radio. The cost of purchasing is circa £100 with the annual licence fee being £40. For further information contact Gould Electronics on [office@gould.co.uk](mailto:office@gould.co.uk) or call 01209 821804.

Twenty plus businesses are currently signed up and the plan is to develop and enhance the town link radio scheme as part of the Safe and Secure project. The radios connect businesses directly with the Town Team, CCTV control and the Falmouth Street Rangers.

Businesses will be supported with training provided by the Town Team and Street Rangers.

### CCTV

The Town Team has been hugely proactive over the last few years in securing and then enhancing the CCTV provision for Falmouth. The previous service faced challenges as a result of local authority cuts, so the team stepped in and identified a series of measures that would enable an ongoing vital provision for the town.

Falmouth now has an expanded network right across the town, in addition to a monitored control room. Other towns across Cornwall are now looking to Falmouth as an exemplar of best practice within this area.



1

market leading crime reporting system rolled out to support Falmouth's business community

83%

of Falmouth businesses highlighted anti-social behaviour (ASB) as an area for the BID to invest in over the next five years

1

expanded CCTV network throughout Falmouth town

1

highly visible new Street Rangers service

Over £100,000

dedicated to engaging with, supporting and lobbying on behalf of Falmouth businesses over the next five years

20+

businesses currently signed up to shopwatch



FALMOUTH TOWN COUNCIL



FALMOUTH  
Business Improvement District (BID)



For further information on Safe and Secure, scan here: